**SANDEEP KUMAR KONDA**

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**SUMMARY**

* Experience in Technical Business Analyst with over 7 years of IT Experience in System Analysis, Software Requirement Analysis, Process Modeling, Process Flow, Data Modeling, Quality Assurance, as well as J2EE Development and Cognos BI Reports.
* Worked expansively on Business Requirement Gathering, Evaluation Data Sources, Translating the requirement into Specifications and Application design.
* Strong Experience with data Warehousing, Data Integration & Migration and developing business applications using IBM Infosphere
* Extensive experience resolving technical issues using the IBM InfoSphere DataStage tool.
* Proficient in Technical writing (FRD) and Business Writing (BRD)
* Used Business Process Flow, Business Process Modeling to help the team and worked closely with the Testing Team on different test process.
* Experience in monitoring and administrating IBM InfoSphere DataStage server performance and usage.
* Experience in IBM InfoSphere DataStage jobs specification documentation preparation.
* Highly skilled at configuring OBIEE Metadata Objects including repository, variables, interactive dashboards with Map viewer/Big Maps/Google Maps, reports and three tier OBIEE architecture.
* Have worked with all phases of the Software Development Life Cycle process using Agile or RUP methodologies.
* Facilitated change management across entire process from project conceptualization to testing through project delivery, Software Development & Implementation Management in diverse business & technical environments with demonstrated leadership abilities.
* Having good knowledge on Teradata Database Architecture, Database Features and Teradata tools.
* Having good knowledge on ETL tool Informatica Power Center on OLAP and OLTP environment for Banking Insurance and Health care clients.
* Experience in using Teradata tools and utilities like BTEQ, SQL Assistant, Teradata Manager, Teradata Workload Analyzer, Teradata Visual Explain, Teradata Index Wizard.
* Experience in facilitating Joint Requirement Planning (JRP) sessions with Business User Groups, conducting Joint Application Development (JAD) sessions with IT Groups and Conflict Management with Project team members using various elicitation techniques
* Good working knowledge on Scrum concepts like Scrum team, Product backlog, Sprint planning, User stories, Daily standup, Burn down charts, Planning poker, Pair programming etc.
* Proficient in writing Use Cases, Preparing Test Cases, developing Test Plans and Test Scripts
* Worked expansively on Creating Unified Modeling Language (UML) diagrams such as Use Case Diagrams, Activity Diagrams, Sequence diagram relevant to the project requirement
* Have Facilitated Change Management across entire process from Project conceptualization to Testing through Project Delivery.
* Extensive experience in writing Business Requirement Document (BRD) and System Requirement Specification (SRS).
* Skilled in leading teams of diverse backgrounds to make sound business decisions based on analyses of short and long-term business needs.
* Have worked with Tracking and managing tool using the Traceability Matrix to controls numerous artifacts produced by the teams across the deliverables for a project.
* Created documents for validation and verification against business unit requirements.
* Extensive skills Business Modeling, and use case developing using UML methodology including Activity Diagrams, Sequence Diagrams, Data Flow Diagrams, Class Diagrams, designing prototypes and documenting them using Microsoft Visio.
* Was involved in Test Planning, Test Preparation, Test Execution and Issue Resolution and Report Generation to ensure that all aspects of a Project are in Compliance with the Business Requirements
* Experience in conducting User Acceptance Testing (UAT), Test Cases documentation, creating User manual, and conducting Training sessions.
* Good Understanding of XML, DTD, Schema and XSLT
* Proficient in executing SQL queries to create user reports, data validation, and data flow testing for business process
* Excellent analytical & problem solving skills and a team player with strong interpersonal and communication proficiency

**PROFESSIONAL EXPERIENCE:**

**Firestone, Indiana Nov 15 – Till Date**

**Business Analyst**

**Responsibilities:**

* Responsible for project documentation including business process flows using Visio and business rules, functional specifications, application and interface specifications, training documentation and presentations, and reference material.
* Developed complete IBM InfoSphere DataStage project for mutual funds product from start using IBM InfoSphere DataStage 8.5 and copybook from the vendor and Informatica jobs.
* Converted all jobs from Informatica 8.1 to IBM InfoSphere DataStage 8.7 for brokerage product.
* Loaded xml file from the third-party vendor using datastage 'XML INPUT Stage' to Sqlserver db.
* Full tested jobs in both Informatica and IBM InfoSphere DataStage and validate the Results with QA to proceed with migration to SDLC env.
* Used IBM InfoSphere DataStage Designer, Director, and Administration for creating & implementing jobs.
* Created User defined variable as per the requirement of our project using IBM InfoSphere DataStage administrator in dev and migrated the same to test with the help of a IBM InfoSphere DataStage admin
* Responsible for Analyzing and Documenting the Functional Requirement, Business Requirement and Interfaces Design
* Responsible for translating BRD into functional specifications and test plans. Closely coordinated with both business users and developers for arriving at a mutually acceptable solution
* Lead system integration analysis, requirement analysis with key business and technical stakeholders including architects, developers and analysts.
* Skilled in Analysis and Design with experience in creating Use Cases, Class Diagrams, Activity Diagrams, Unified Modeling Language (UML) using MS Visio.
* Involved in utilizing application tools to query DB and evaluate functionality and correlating tables across Applications.
* Developed UNIX shell script to run the IBM InfoSphere DataStage job, transfer files to the different landing zone.
* As a initial load process, we will Mload this file in to Teradata staging table and archive the file in to archive folder after Mload completes successfully.
* Created Use Cases and Process Flow diagrams using MS Visio
* Created various cross functional flows to map out main business process flows for the future application using swim lane diagrams and Ms. Visio.
* Worked with the business users to understand & document the functionality requirements
* Wrote business requirements specification (BRS) and functional requirements specification (FRS) documents as per the business requirements and process flow.
* Conducting user acceptance testing of Beta versions to ensure requirements were properly coded as per FRD requirements.
* Created, maintained, and distributed ad-hoc reports and financial reports for internal and external leaders.
* Was part of IBM InfoSphere DataStage conversion project from DS 8.5 to 11.5, fully involved in testing and all code migration in SDLC Environment
* Interpreted the needs for business operations and processes and articulate these processes to others.
* Completed status reports and communicate updates to Project Core Team and uploaded in SharePoint for project artifacts, document repository BRD.
* Effectively managed multiple work assignments while being able to shift priorities to meet the current business environment needs.
* Implemented an easy way for the Business and end users for directly modifying and updating mouse over definitions within their control from logging into Database instead of making the changes in RPD (OBIEE Repository)
* Worked in a fast-paced environment with minimal supervision. Also, developed and revised business process models. Work with architecture to identify and resolve issues and manage inter-dependencies.
* Collaborated with the SIT Test team to develop test plans, test scenarios, and test cases including execution condition, input description and expected result that used in system and user
* Hold Weekly Team Backlog Review/Prod Support Meetings and update the changes in TFS.

Environment: IBM WebSphere Information Server (Datastage, QualityStage) V 8.5,8.7, 11.5,Teradata 14, Teradata SQL Assistant, Teradata Manager, JAD, UML, SQL, RUP, MS Visio, BRD, DB, MS Office, MS Project, Windows, TFS etc

**Provident Financial Group Inc - Cleveland, OH April 14 – Oct 15**

**Technical Business Analyst**

**Responsibilities:**

* Worked closely with technology and business user staff to complete workflow improvement and document functional specifications for systems.
* Migration of jobs from Development to Test Environment using IBM InfoSphere DataStage Manager.
* Created, optimized, and Executed Teradata SQL test queries to validate in target mappings/source views, and to verify data in target tables.
* Analyzed existing SQL and IBM InfoSphere DataStage jobs for better performance
* Importing Table definitions and Metadata using IBM InfoSphere DataStage Manager.
* Created user defined environmental variables using IBM InfoSphere DataStage Administrator and Involved in Administration and support of ETL Platform in Dev env.
* Scheduling IBM InfoSphere DataStage jobs in IBM InfoSphere DataStage Director and Crontab.
* Monitoring IBM InfoSphere DataStage Jobs and clearing the salves of the job which are created while developing jobs and unlocking jobs from IBM InfoSphere DataStage Administrator and Linux
* Developed Shell scripts for running IBM InfoSphere DataStage Jobs and transferring files to other internal teams and External vendors.
* Served as a liaison between the Business and Technology Department.
* Enhanced communication lines between executives, managers, and peers.
* Involved in requirements gathering and system analysis through RUP of an online portal to provide visibility to corporate customers.
* Conducted weekly meetings for deciding the Policies and Procedures to be followed while constructing new sites.
* Uploaded data from operational source system (Oracle 8i) to Teradata.
* Used utilities of FLOAD, MLOAD, FEXP, TPUMPof Teradata and created batch jobs using BTEQ.
* Imported Metadata from Teradata tables.
* Implemented Change Data Capture (CDC) using Power exchange.
* Prepared BTEQ scripts to load data from Preserve area to Staging area.
* Worked on Teradata SQL Assistant querying the source/target tables to validate the BTEQ scripts.
* Experienced in Out of the Box implementation Oracle BI Applications, implemented and deployed out-of-box OBIEE Analytics against Oracle EBS R11, R12 and PeopleSoftHCM 9.1
* Prepared Use Case Models based on Business Requirement documentation gathered through interaction with users.
* Created and analyzed complex ad-hoc reports for internal and external stakeholders.
* Used Visio to document process flows, use cases, and before/after states
* Analyzed Business Requirements and segregated them into high level and low-level Use Cases, Activity Diagrams using MS Visio according to UML methodology thus defining the Data Process Models
* Conducted JAD Sessions for understanding the workflow.
* Actively involved setting up OBIEE and BI Publisher across multiple server locations.
* Trained End Users and Pilot Users about OBIEE Tools
* Communicated between development team and client to help implement any ad-hoc requests
* Worked with team members to execute various functional and performance test cases using QC
* Used Smart Identification to distinguish Objects that are difficult to identify by using default identification
* Arranged weekly team meeting to assign testing tasks and acquisition of status reports from individual team members.
* Validated client data extracts as per agreed specifications, perform data loads and create data load reports with the help of DB team.
* Provided the status reporting of team activities against the program plan or schedule to the project manger
* Ensured that the deliverables were prepared to satisfy the project requirements, cost and schedule
* Assisted in refinement of development methodology and incorporate emerging standards and improvements in the industry.
* Gathered business requirements and created mapping documents based on the data model and source system analysis.

Environment:  IBM WebSphere Information Server (Datastage, QualityStage) V 8.5,8.7, Visual Studio, VB, Rational Requisite Pro, DB, Rational ClearQuest, MS Office Suite, MS-Project, QC, Windows.

**Allianz Life - New York, NY Oct 11 – March 14**

**Business Analyst  
Responsibilities:**

* Review the previous version of the system, read the last version of the system documentation and hence understanding the parts need to be improved, did Gap analysis.
* Conducted a diagnostic of the CRN that needed improvement.
* Involved in Extracting, transforming, loading and testing data from DB2, Oracle OCI and Teradata API using IBM InfoSphere DataStage jobs
* Creating and setting up Data Stage Projects in Dev, Test and Prod Environments.
* Migration of jobs from Development to Test Environment using IBM InfoSphere DataStage Manager.
* Created, optimized, and Executed Teradata SQL test queries to validate in target mappings/source views, and to verify data in target tables.
* Analyzed existing SQL and IBM InfoSphere DataStage jobs for better performance
* Importing Table definitions and Metadata using IBM InfoSphere DataStage Manager.
* Created user defined environmental variables using IBM InfoSphere DataStage Administrator and Involved in Administration and support of ETL Platform in Dev env.
* Scheduling IBM InfoSphere DataStage jobs in IBM InfoSphere DataStage Director and Crontab.
* Monitoring IBM InfoSphere DataStage Jobs and clearing the salves of the job which are created while developing jobs and unlocking jobs from IBM InfoSphere DataStage Administrator and Linux
* Developed Shell scripts for running IBM InfoSphere DataStage Jobs and transferring files to other internal teams and External vendors.
* Contact offshore vendors to implement a cost effective global delivery model, whereby a dedicated team would provide 24 x 7 supports for the application.
* Gather Product Backlog by comparing the differences of the existing system and the features that were raised by the stakeholders. Prepare Sprint Backlog and manage the Sprint Task and Burn down Chart.
* Created User Stories to elaborate interaction of CRN with the Off-Shore support Center. Designed Sequence and Activity Diagrams to show data flow of ticket resolution.
* Provide User stories depending on different scenarios.
* Help and engage in sprint planning, daily stand-up meeting etc.
* Create UML diagrams, which include activity diagram, sequence diagram, state diagram.
* Wrote UI Mock-ups in order to help understanding the complex system and break it into more clear pieces.
* Assisted database modelers on understanding the entities relationship, constraints and therefore create a conceptual, logical and physical model.
* Plan and wrote Test cases, personally involved in User Acceptance Test (UAT).
* Play part in defect tracking and manage to follow up on open defect, prioritize high-level defect. Generate daily status report using Mantis.
* Created and maintained Requirements Traceability Matrix throughout the development and testing process, corresponding each of the individual business requirement with the test cases.
* Assisted testing team generates different data into system for testing.
* During the migration phases, kept daily meeting records about any opinions, difficulties and questions about the new version of software.
* Worked with the desktop support team during the migration phase and help user during the knowledge transfer period.

Environment: Agile Methodology, Oracle, UML, SQL, Mantis, MS Office, JIRA

**TATA CONSULTANCY SERVICES, Hyderabad,India May 09 - Sep 11**

**Business Analyst**

**Responsibilities:**

* Was responsible for creating status reports and risk analytics to brief senior level management.
* Created project plans, mile stones to obtain business sign offs from stakeholders, business leads and held meetings with them to better understand business, individual needs and track progress.
* Worked with offshore teams and Infrastructure during product deployments.
* Providing operational support and maintenance for the Identity & Access Management team.
* Operations includes managing end to end infrastructure with Identity and Access management, where we were assigned to Change tickets, Incidents and Problem tickets to work on new requirements or changes from existing application.
* Create and maintain scripts for functional regression, defects, and performance testing Analyze web applications performance and load testing using Dynatrace.
* Conducted daily Scrum standups and maintained backlogs for various projects simultaneously.
* Trained additional resources on how to use Agile and Scrum methodologies.
* Worked on Business Analysis Document (BAD) and Functional Specification Documentation (FSD) to communicate to the stakeholders, end users and technical team.
* Used Visio to represent the graphical interface of workflows.
* Worked on Nintex forms and workflows.
* Worked on elevated level design for GCI critical research records repository.
* Created API to integrate S2K into SSI.
* Worked with Infrastructure to plan for office 365/SharePoint 2013 upgrade.
* Created documentation for Installation and Configuration of SharePoint 2013 Online (Office 365) and SharePoint 2013 On-Premises.
* Worked closely with the QA Team to create test plan, test scripts, and review test cases.

**Environment:** Oracle 9i, SQL, PLSQL, SQL\*Loader, KORN Shell script, TOAD, Oracle Forms 9i, Reports9i.